



NUNNER
LOGISTICS

NOBODY GOES FURTHER

DISCOVER THE NUNNER ADVANTAGE



CAROZ



HOW WE CAN HELP YOU?

NUNNER is the front runner when it comes to international logistics. We provide end-to-end solutions that enhance our customer's global competitiveness. Combining **cutting-edge technology** with people who are **dedicated** and **passionate** about transport – that's the NUNNER difference.

We work across the supply chain from beginning to end ensuring best in class solutions and fixed, transparent pricing. Always with respect for people and the planet.

Erwin Cootjans

CEO



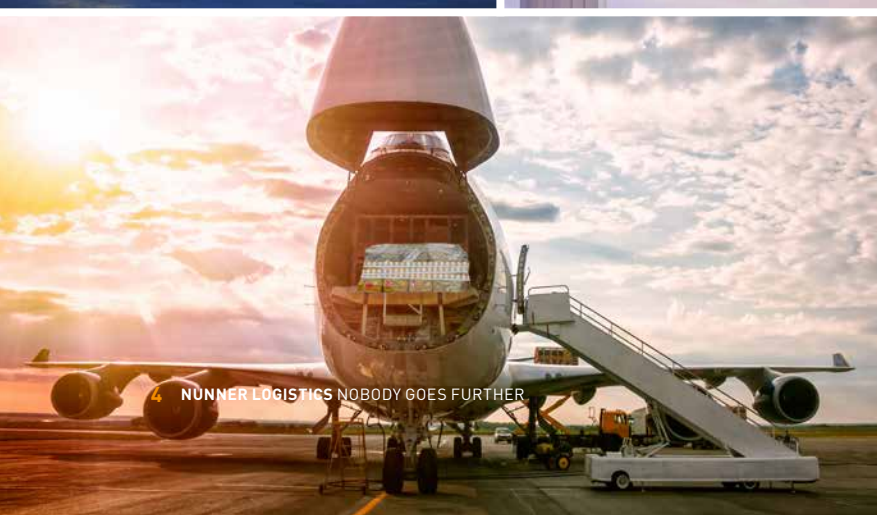
'Improving customers' global competitiveness by providing leading logistics solutions while respecting people and our planet'



WELCOME TO THE NUNNER DIFFERENCE

When you make a statement like 'Nobody goes further', it's a promise, a challenge, a commitment to live up to, one that we've accepted as a corporation worldwide. It's not a pledge we make lightly either but because of our people we deliver on it day in, day out. As well as extremely experienced, dedicated drivers, our team is made up of international, multi-lingual, highly skilled technical engineers, IT consultants, procurement managers, account & customer experience specialists and transportation planning veterans. All experts in their respective fields.

They share the same goal, which is to provide you with complete 'peace of mind' while looking into ways of improving efficiency and reducing costs. Enabling you to get on with and focus on the core activities of your business. We even have our own people on-site and working within our larger clients across Europe. As well as unique approaches for specific product groups such as Hi-Tec & Electronics, Chemicals, Automotive, Bicycles and much much more. We adapt to our customer's needs not the other way around, we're agile and responsive and always focused on maximising customer satisfaction.



NOBODY GOES **FURTHER**

Originally founded in the south Styrian wine region of Austria, the company is now based in The Netherlands. The perfect hub for easy access to Europe and beyond.

We have a dedicated office for every aspect of our logistics operation. For example, our Air Freight Operation is based at Schiphol, Amsterdam.

Our Ocean Freight office is located close to Rotterdam in Ridderkerk and our Rail and Bike office is at 's Heerenberg close to the Dutch/German border.

Regarding temporary storage, we have a huge 110.000m² e-commerce warehouse in Venlo and our corporate headquarters in Helmond is connected to a 30.000m² warehouse including a 10.000m² x-dock from which 150 trucks leave to destinations throughout Europe each and every day.

And we have a dedicated and fully independent 4PL office under the name Caroz Coordination Centre close to the German border in Venlo, NL.

NUNNER IN THE NETHERLANDS



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Nunner provides seamless service across the world. Our international teams oversee each and every shipment in detail, ensuring right delivery. Now you too, can optimize your in- and out-bound supply chain with greater speed, flexibility and agility.

We have more than 30 Eurasian locations, each offering the full range of logistic services Road, Rail, Air and Ocean freight as well as 4PL and warehousing. Get in-touch or trial us to see how Nunner can fulfil every one of your logistics needs, quickly and efficiently anywhere in the world.

IN EURASIA, WE ARE WHERE YOU ARE



CORPORATE SOCIAL RESPONSIBILITY

Corporate Social Responsibility (CSR) is the main ingredient of the way Nunner performs its business. We underwrote the ten principles of the UN Global Compact.



Human Rights

1. Businesses should support and respect the protection of internationally proclaimed human rights; and
2. make sure that they are not complicit in human rights abuses.

Labour

3. Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
4. the elimination of all forms of forced and compulsory labour;
5. the effective abolition of child labour; and

6. the elimination of discrimination in respect of employment and occupation.

Environment

7. Businesses should support a precautionary approach to environmental challenges;
8. undertake initiatives to promote greater environmental responsibility; and
9. encourage the development and diffusion of environmentally friendly technologies.

Anti-Corruption

10. Businesses should work against corruption in all its forms, including extortion and bribery.



Statement of continuing support
by CEO Erwin Cootjans



NUNNER
LOGISTICS

WE CARE ABOUT PEOPLE AND PLANET

Satisfied, motivated and committed employees are critical to everything we do.



OUR PEOPLE

We are aware of the fact that satisfied, motivated and committed employees are critical to long-term success.



OUR CUSTOMERS

We serve our customers with integrity, supported by a wide range of services that are backed up by sophisticated IT solutions.



OUR SUPPLIERS

Our relationship with suppliers focuses on creating and maintaining a very close cooperation with our key suppliers.



OUR CODE OF CONDUCT

The Code of Conduct applies to all employees and sets expectations for all companies of NUNNER Logistics.



OUR QHSE POLICY

Nunner creates safe and healthy working conditions for our employees, customers and suppliers



OUR CSR INITIATIVES & CERTIFICATIONS

We're an active member of various initiatives and are annually audited for ISO14001 and ISO26000 certification. We also have an ECO VADIS Gold rating.

We have a moral obligation to deliver leading logistics solutions while minimizing impact on the planet.

The UN global goals for sustainable development





Nunner offers a wide range of road transport possibilities. From groupage services to express or temperature controlled solutions. We have an extensive network of our own locations together with agents all over Europe and the CIS group of countries that all work to the same uncompromising Nunner standards.

ROAD FREIGHT

Nunner controls each shipment from door to door, delivering IOD (Information on Delivery) and POD (Proof of Delivery) electronically or via our tracking zone supported by driver apps. It's no coincidence customer satisfaction with Nunner's service is extremely high and almost legendary. Nunner offers fast, reliable daily groupage services less than truckload (LTL) and full truck loads (FTL) from anywhere to everywhere in Europe and the CIS countries, as well as hazardous cargo shipments (ADR).

Nunner works with Europe's best carriers and has a fleet of 1500 trucks available to fulfil customers needs. There are no seasonal capacity issues during the Summer or at any time of the year. Moving your goods from A to B when you need them to be moved is the foundation of our service. We ensure loads are completed on time and transported safely providing punctuality without damage, we take full responsibility.

WE'RE BETTER, CHEAPER AND FASTER

We're constantly looking to improve and careful monitoring allows us to do that. We measure our 'on time loading', our 'on time delivery (within time slot)' and our 'quality'. We measure (our customers) 'costs'. We measure our 'carbon footprint'.

Any thing less than perfect is subject to our Root Cause Analysis (RCA), Corrective Action Programs and depending on the nature of the deviation it will go into PDCA cycles. Nunner's KPI's are strictly adhered to.

REASSURINGLY WE SCORE OVER 99% ACROSS ALL KEY INDICATORS

Nunner carefully controls each shipment from door to door and provides IOD (Information on Delivery) and POD (Proof of Delivery) electronically or via our tracking zone supported by our drivers apps. Customer satisfaction amongst our clients is second to none.



TEMPERATURE CONTROLLED

In addition to our Ambient LTL and FTL services, we offer the same support for temperature controlled transportation. All of our road services are fully monitored and checked for any deviations from the optimal temperature. Plus they are all GDP (Good Distribution Practice) and SQAS-compliant, meeting all our customer requirements in terms of regulation, security, quality and handling for Life Science. We can even offer dual temperature solutions on our trucks as required.



SPECIAL TRANSPORT

Nunner's long experience with forwarding special cargo together with our European wide relationships with heavy haul carriers is here to help you. We have experts who can assist with sourcing the right equipment for the oil and gas industry to the most complex over-dimensional moves. Nunner will acquire all the necessary permits and focus on the trouble free conveyance of your cargo. Nobody goes further than us.



EXPRESS

When it needs to be there yesterday, you can rely on NUNNER Logistics for shipments that require the ultimate speed and care. We have vast experience working with industries that rely on technology to keep production on stream and on time, often requiring logistical support of an unusually high standard. We understand how, if a critical component fails, rapid replacement is crucial. Nunner delivers a speed and quality of service unmatched by our competitors.



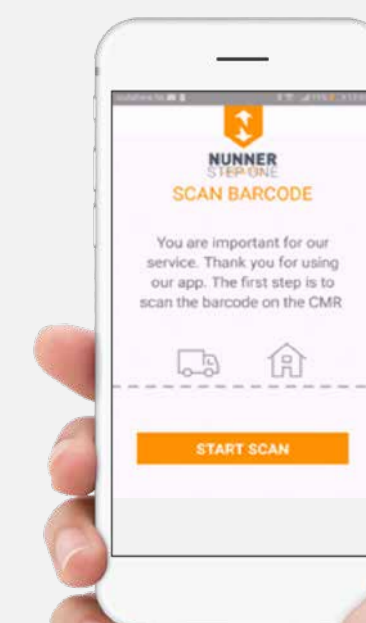
HAZARDOUS CARGO

Nunner ensures safe transport by observing the relevant stowage and segregation requirements of dangerous goods. Nunner's DGSA's can help you navigate complex international and domestic regulations, helping customers find solutions for special arrangements and exemptions, thanks to our relationships with authorities in countries around the world. All x-docking is in accordance with PGS15 standards.

TRACK & TRACE AND MORE

Nunner's state of the art Transport Management Software is the backbone of the company. It facilitates the internal processes, almost eliminates mistakes and is easy to integrate via EDI to different software systems utilised by our customers. Offering full transparency of the supply chain, the system is based on the milestone-principle highlighting where a particular shipment is at any time including 'realtime' Information On Delivery.

15 years ago Nunner was one of the first logistics service providers that had POD's and other documents online available for its customers. Our latest innovation is the Nunner Delivery App. A tool for drivers to report in real time (via barcode scanning) that a shipment has been delivered with instant uploading of the POD.



Utilising the latest technology, Nunner can help you optimize your warehousing and distribution system, giving you excellent operational flexibility and enhanced distribution control - always ensuring the best customer service.

DEDICATED OR SHARED WAREHOUSING INCLUDING VALUE ADDED SERVICES

If the nature, size or the complexity of your business requires it, Nunner will help you to set up a dedicated warehousing solution.

Working with you, our experts will design a bespoke system for you, implementing it in the shortest possible time.

We're specialists in sourcing real estate, allocating our own teams and taking care of local recruitment. We are adept at establishing fast efficient green field warehousing operations, when and wherever you need them.

If your volumes are limited, you can benefit from our shared warehouse solutions across Europe.

Offering the flexibility and cost advantages of sharing space, labour, equipment and transportation, as operational excellence.

We have a variety of shared warehousing and distribution solutions to match every client's individual requirements. And a comprehensive range of logistics services available on an ad-hoc basis for industries throughout Europe.

FOR TODAY AND TOMORROW

Apart from holding your cargo in dedicated or shared facilities, we offer a broad spectrum of Value Added Services; like repacking, assembly, labelling and much more. We save costs by offering this on-site at the distribution centre or warehouse - enabling you to focus on your business while will take care of the rest.





DISCOVER THE NUNNER SILK ROAD ADVANTAGE

The 'New Silk Road' is attracting a lot of attention as companies seek a faster alternative to Sea Freight and a much cheaper alternative to Air. NUNNER Logistics have been on this 'Road' since 2015. We have promoted the 'One Belt, One Road' initiative for a long time and together with our strategic partners offer options along all routes, north and south. Find out how NUNNER Logistics can help you profit from the Silk Road.

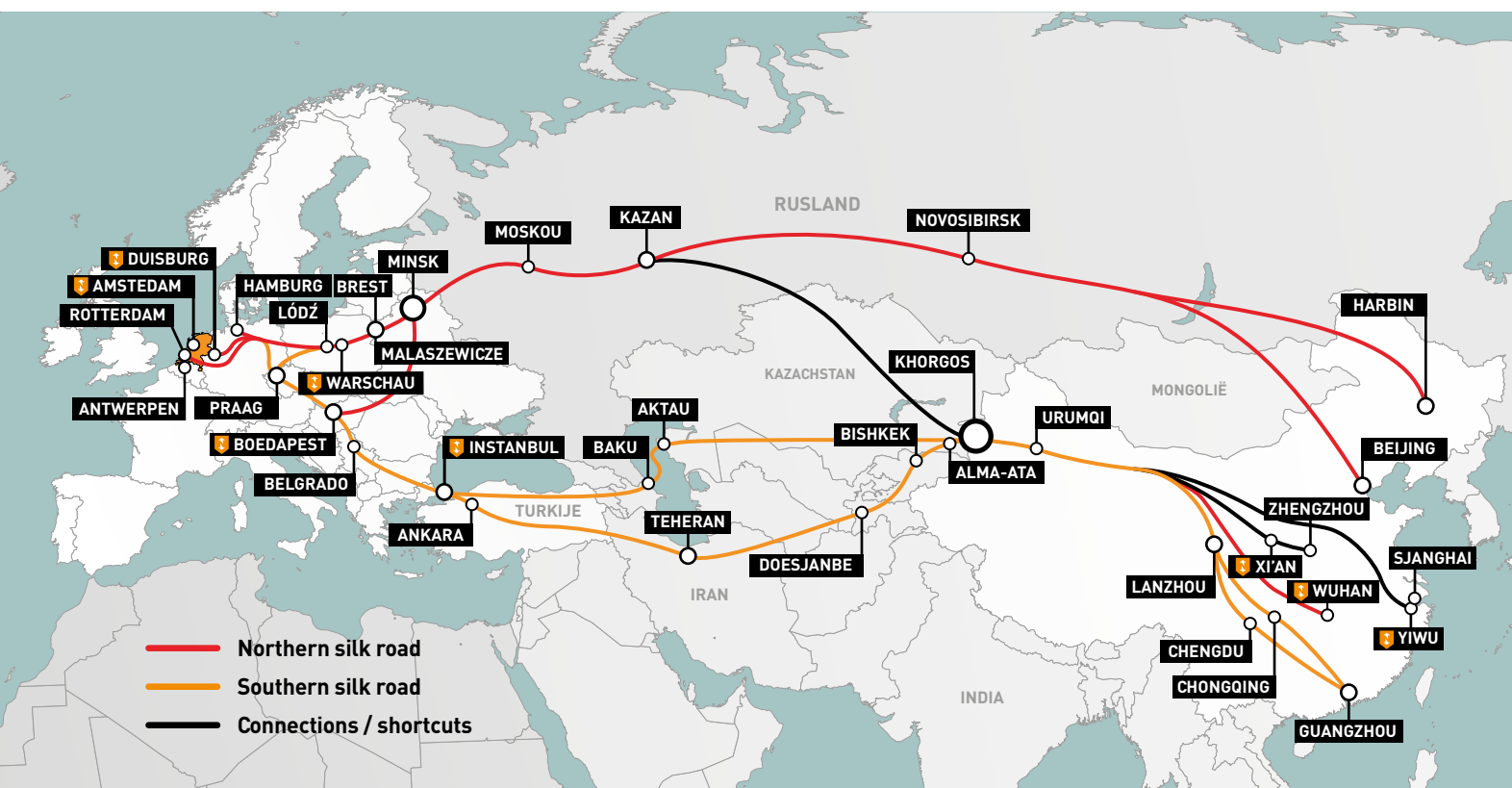
The 'NUNNER Silk Road' delivers freight from China to Western Europe v.v. economically and fast. A dedicated, cost effective service, our 'silk road' option takes half the time of Sea freight and is a sixth of the cost of Air freight. The connection is well established with weekly LCL containers leaving from the platforms in Wuhan and Xian to our x-docks in Warsaw and Helmond. Shipments are then distributed via our LTL network into Europe, fully traceable. And every week several LCL containers leave from

Helmond to Wuhan and Xian with shipments for destinations all over China. NUNNER also offers direct railway services from China to Moscow and St.Petersburg.

SILK ROAD IN A NUTSHELL

- Cheaper than air and faster than ocean
- Fast and stable terminal-terminal lead time: from 12 days to Moscow, 14 days to Duisburg
- Short lead time has a positive impact on your inventory carrying costs and your time to market
- 21 routings per week
- Pre- and on carriage in China and Europe
- Pro-active communication with daily status updates
- Sustainable and eco friendly transport method
- High safety level
- Own people along the Silkroad
- NUNNER is also a specialist for non-containerized goods
- NUNNER has long-term experience in all modes of transports to CIS, Central Asia and Iran





THE SILK ROAD WE KNOW THE WAY

NUNNER-SILKROAD.COM

NUNNER RUNS BLOCK TRAIN SERVICES TO CHINA – EUROPE V.V.

We offer FCL, LCL and reefer services with weekly fixed departures. The NUNNER Silk Road takes half the time of ocean freight and is a sixth of the cost of airfreight.

The 'NUNNER Silk Road' delivers valuable freight from China to Western Europe v.v. economically and fast. The connection is firmly established. Nunner also offers direct railway services from China to Moscow and Central Asia.



4PL/CONTROL TOWER

NUNNER
LOGISTICS

Today's global supply chains have become increasingly complex and fragmented. Markets are volatile, competition is intense, and customers are more demanding than ever. Caroz' 4PL/ LLP experts develop, implement and manage solutions that streamline your supply chain to make it lean, agile and demand-driven.

We connect logistics data within the supply chain, which is then clearly set out on our platform. We create an environment where you are no longer confronted with surprises, but get a grip on the logistics process. By collecting data and automating the process, we make your work simpler and more efficient. We offer smart logistics as a continuous driver of improvement and growth.



Combining theory and practice and hiring young, fresh thinking talent as well as experienced specialists is what makes us unique! We constantly think in terms of streamlining and improving processes. We scrutinize your logistics network at our drawing board and keep things simple, providing you with a clear plan of action.



UNLEASH YOUR FULL SUPPLY CHAIN POTENTIAL

SUPPLY CHAIN CONTROL TOWER OPERATIONS

Our experienced, multi-lingual teams have access to industry leading tools and technology. They will work closely together with you to provide best in class service at the most competitive costs. Our mission is to give you peace of mind. We will find the best mode and carrier for each of your shipments.

We can highlight where it is and more importantly, we'll take immediate and pro-active action when things go wrong providing solutions along the way. With our NUNNER Transport Management System (NTMS) and Business Intelligence (BI) technology, we can provide all relevant information to manage your supply chain and offer the best service to your clients.

400 carriers and suppliers. We can provide capacity where others cannot.

BUSINESS INTELLIGENCE

Accurate, relevant and timely end to end information and intelligence is crucial to manage and improve your supply chain. We work in close corporation with our clients to define what information is relevant in all parts of the customer supply chain to control process and respond pro-actively to events. Nunner's interactive and real-time BI technology creates customized dashboards that show performance and status of all relevant activities. Data is pulled out of Nunner's NTMS suite and directly connected to a BI database that is accessible on multiple devices like PC's, smartphones and tablets.

SERVICES WE PROVIDE ARE

CARRIER MANAGEMENT AND PROCUREMENT

As markets are volatile, carrier capacity and costs are fluctuating constantly. Nunner carrier managers have extensive knowledge of the European freight market and trends. We leverage volumes of multiple clients to provide the best available rates in the market. Next to costs, capacity is key to managing your network successfully. Nunner has more than

SUPPLY CHAIN OPTIMIZATION AND VALUE ENGINEERING

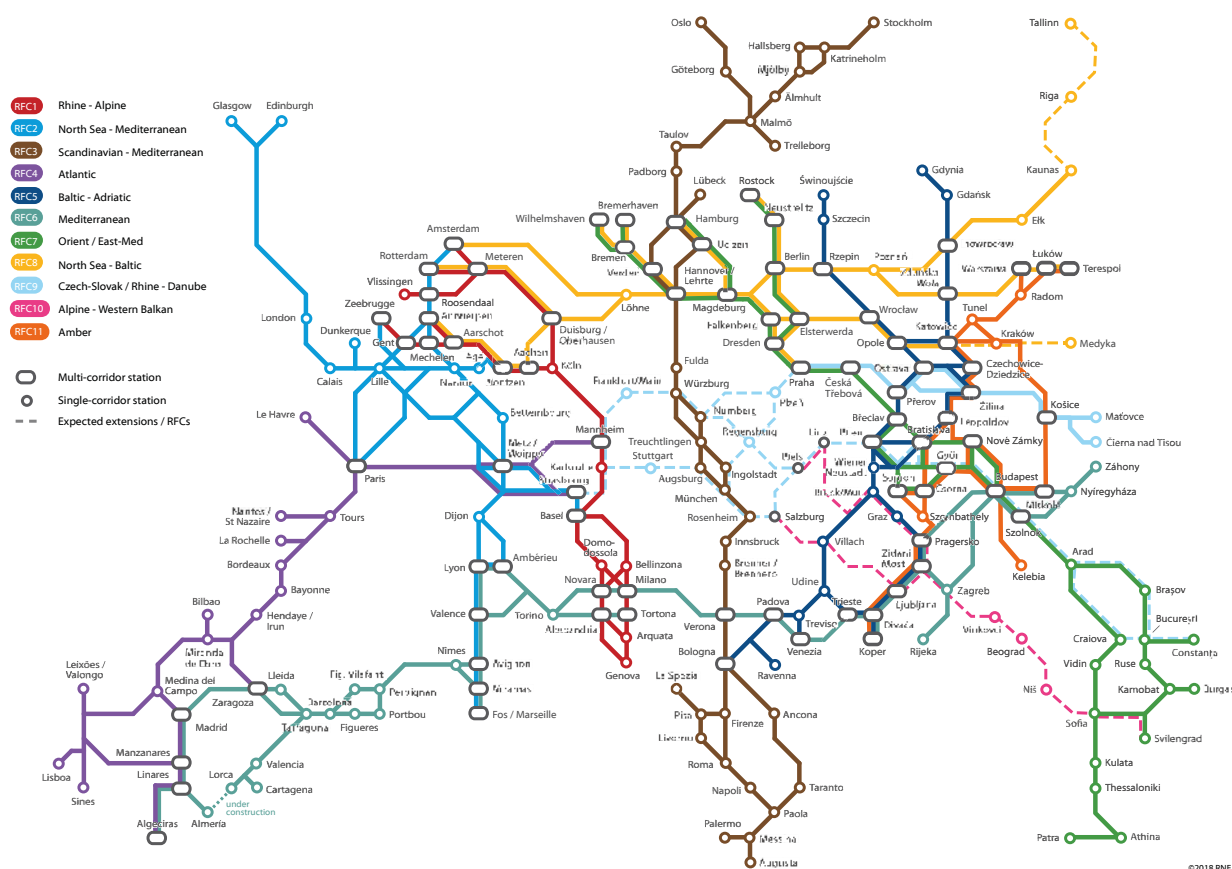
We help our clients to define the current state of their supply chain from different perspectives and to develop a successful future state supply chain or transportation strategy. Our lean tools like value stream mapping, kaizens and continuous improvement roadmaps are designed to deliver a robust foundation to build a sustainable future solution, creating costs savings and service enhancements.



Through Nunner you have direct access to Europe's largest Intermodal carriers and first class short-sea carriers. Plus barge- and railway operators as well as the biggest truck fleets in Europe.

All partners (rail, road and water) meet our sustainability standards.

RAIL



Nunner has years of rail freight experience gathered over many years, beginning with block trains to Turkey and Greece in the nineties. Today we offer a fully integrated rail cargo network across Europe and Asia.

Over the years, we have faced many challenges and have developed a number of solutions accordingly. We understand how to move your freight flawlessly across a variety of networks, offering efficient solutions for inland waterways transport (barge),

rail services (container, Ro-Ro/Hupac and full wagon loads), and short-sea services throughout Europe.

Perhaps an intermodal logistics solution is an appropriate alternative to classic road transport for your business. Obviously this depends on several factors (apart from price) but we will gladly help and assist with this decision process - securing the best option for you and your company.

'Improving customers' global competitiveness by providing leading logistics solutions while respecting people and our planet'.



Rail Freight Corridors (RFCs) map 2018
Including extensions expected in 2020 as indicated by the RFCs



AIR AND OCEAN



AIR

As an air freight specialist operating worldwide, we offer regular flight connections between all the world's key commercial destinations. Bringing your shipments to any destination on time, all the time - even when it's not on a regular route. Our network ships huge volumes of air freight per year because we're committed to the safe, secure, efficient transport of your goods.

We currently ship large volumes of freight out of China (mainly from SHA, SZX and HKG) into Russia and Finland. Our air freight specialists look for the cheapest options including deferred flights, which can save you up to 50% on airfreight costs.

OCEAN

We offer reliable, flexible and cost efficient FCL services from anywhere to everywhere in the world. Thanks to stable volumes and excellent connections with all the major carriers, our central purchasers can negotiate the very best rates and obtain space guarantees, even in peak season. While our competitors' containers remain in the port.

Nunner operates frequent short-sea services between Belgian, Dutch and German ports on one side of Europe together with the Baltic / Iberian ports

on the other side. These provide prompt connections with the sea freight services to and from Asia and The US as well as South America. We invest time and effort into developing and maintaining a highly effective consolidation system for the LCL market. Providing both traditional LCL services and multi-vendor buyers' consolidations via our gateway-warehouses. We serve most destinations worldwide once a week. All our services are supported with a range of web based IT solutions, providing complete visibility of your freight in transit.

WORKING WITH POWERFUL PARTNERS

Along the Chinese coast, Nunner has 6 offices under the name of Caroz. These offices work closely with your suppliers and handle our traffic in China. In Europe we have 30 locations are ready to serve you. And if we don't have a dedicated office, we work together with a trusted global network partner. For example, we're firmly established within Logwin's worldwide network and the Project Cargo Network. With 125 locations, moving huge numbers of TEU we offer reliable, flexible and cost efficient services from anywhere to everywhere in the world.





NUNNER
LOGISTICS

NOBODY GOES FURTHER

WORKING TOGETHER ON AN EXCITING FUTURE

Although we're extremely successful, we're still an ambitious logistics company. Our name stands for 'on time, trouble free logistics' throughout Euroasia. But we never rest on our laurels or take our clients and their business for granted. Instead we strive to go further than all our competitors in all that we do. Just as you do.

Nobody, for example, offers such a large range of trusted routes.

Nobody sets higher standards for quality, reliability and compatibility.

Nobody can provide you with a more complete, tailor-made solution, whatever your specific requirements.

Because, quite simply...**Nobody goes further.**

That's our simple promise to you, today and tomorrow.

